

# COMPLETE COVERAGE FOR YOUR PEACE OF MIND

- Frontier® Fiber Internet
- Internet security
- Streaming solutions
- Voice



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## Why Frontier Fiber?

Make your life more seamless, more productive and more empowered with fiber internet.



### Blazing fast

Fiber sends information using beams of light, delivering speeds up to 7 Gbps (lightning fast).



### Reliable

Our 100% fiber-optic network delivers 99.9% network reliability so you can stay connected to what matters most.



### Future-proof

Fiber-optic cables are built to last and are capable of carrying data at today's speeds and the speeds of the future.

## Fiber speed tiers

Frontier offers a variety of fiber speeds to fit every lifestyle.



### Basic

- **Fiber 200 Internet**
- **Fiber 500 Internet**

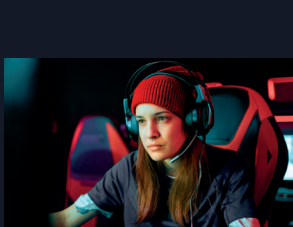
For light internet users. Good for shopping, banking, checking email or social media.



### Performance

- **Fiber 1 Gig**
- **Fiber 2 Gig**

For medium to heavy users or multiple light users. Good for working at home or learning from home, gaming, or streaming.



### Power

- **Fiber 5 Gig**
- **Fiber 7 Gig**

For heavy users or early tech adopters. Good for gaming, streaming, and multiple simultaneous users. Future-proof.

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# Unbreakable Wi-Fi

**\$25/mo.**

Unbreakable Wi-Fi allows you to stay connected with backup internet that automatically turns on when your network connection goes down.

## Automatic switchover

Unbreakable Wi-Fi automatically switches your internet connection, so your devices stay connected during unexpected Frontier Fiber network outages.

## Peace of mind

Stay online with a backup connection during network outages.

## Optional battery pack for power outages

Optional battery pack available for purchase to stay connected even during a power outage.

Frontier-provided eero device required for Unbreakable Wi-Fi.



Your Unbreakable Wi-Fi device gives you wireless connectivity during a network outage.

### 1. We detect an outage

When we detect a network outage, your eero starts communicating with your Unbreakable Wi-Fi device.

### 2. You stay connected

Your internet connection automatically switches to the backup device.

### 3. You're good to go

You'll have connectivity until the outage is resolved. Then, your Wi-Fi will automatically switch back to your fiber connection.

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# Whole-Home Wi-Fi

**\$10/mo.**

Tired of being kicked offline by spotty internet? Supercharge your Wi-Fi coverage with strong Wi-Fi throughout your whole home.

Our highly-trained technicians handle all the details to install, test, configure and optimize your connection to give you the best performance.

- Provides internet customers expanded Wi-Fi coverage.
- Up to two additional extenders provided.
- Devices are in addition to the device included with internet service.



## Expert service

Our technicians will evaluate your space for the best placement of Wi-Fi extenders.



## Extenders

We will add up to 2 extenders to your home to create a Wi-Fi Mesh web throughout your home and beyond.



## Full coverage

Enjoy your Wi-Fi free from dead spots and buffering with complete coverage.

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# Wi-Fi Security Plus

**\$10/mo.**

Gives you all features covered by Wi-Fi Security like advanced home network security, parental controls and ad blocking. (Refer to next page for full details).

Plus, you'll also get all of the following:

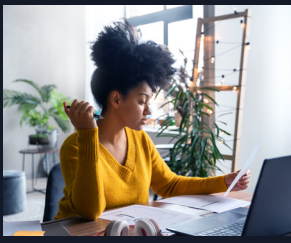
- Advanced security helps protect devices connected to the network inside the home and up to 3 devices outside the home.
- VPN powered by Guardian helps protect your privacy and data on up to 5 devices while using apps and browsing the web.
- 1Password password manager for 1 master password for all devices.

Frontier-provided eero device required for Wi-Fi Security Plus.



## Security provided by Malwarebytes

Protects devices connected to home network and up to 3 devices while away from malicious sites, viruses, phishing.



## VPN powered by Guardian

Surf the internet anonymously and hide personal information on up to 5 devices.



## Password Manager provided by 1Password

Uses one master password to access log-in credentials for all your passwords.

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# Wi-Fi Security

**\$5/mo.**

Wi-Fi Security protects your growing digital life by helping to keep your family's personal information, devices, and network protected from online threats with world-class security.

- Advanced security
- Content filters
- Block & allow sites
- Blocking ads
- Historic network insights

## Fortify your smart home

Keep your network secure by blocking malware that might otherwise attempt to access your network via your smart home devices.

## Say goodbye to pop-ups

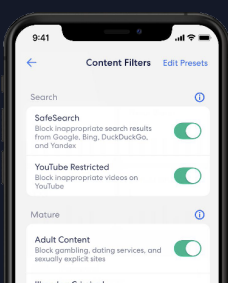
Wi-Fi Security helps improve your internet experience by blocking a variety of intrusive ads on your devices for a better browsing experience.

Frontier-provided eero device required for Wi-Fi Security.



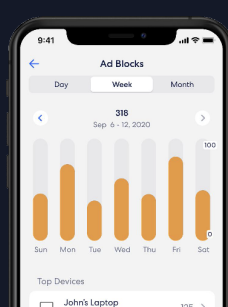
## Advanced home network security

Prevent accidental visits to malicious websites and help protect your family's connected devices from viruses, spyware and ransomware.



## Parental controls

Set up Wi-Fi time limits and block websites for family-safe browsing, streaming and social media use.



## Ad blocking

Block unwanted and intrusive ads to improve your browsing experience.

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# My Premium Tech Pro

**\$10/mo.**

Get unlimited access to our premium support center to help keep tech up and running. Our team of experts helps resolve problems, remove viruses, install software and more.

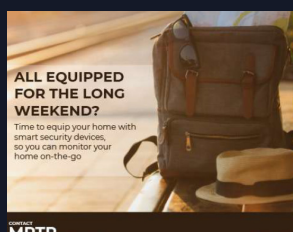
Whether it's a phone call or video session, our support gives you real-time answers to questions like: How do I install YouTube TV? my new Ring doorbell? my Nest? How do I pair my laptop with my wireless printer?

Service is available seven days a week from 7 a.m. to midnight ET.



## Tech troubleshooting

Get advice on new technology that works for you. Learn how to install and use connected devices, from setting up your wireless printer to installing YouTube TV on your smart TV.



## Security advice

Keep your home secure. Learn how to set up video doorbells, Wi-Fi cameras, DIY home security and more.

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# Identity Protection

**\$10/mo.** \$5 optional family add-on

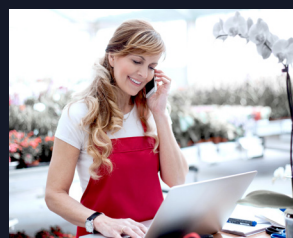
Frontier Secure Identity Protection helps you monitor and detect fraudulent activity with your personal information and respond quickly if you're a victim of identity theft.

- Monitors your credit and financial accounts on all 3 major bureaus.
- Monitors the dark web for your personal information (SSN, phone number, email address, debit/credit card numbers, etc.) to help keep it from becoming public.
- Up to \$1M coverage in identity theft insurance.
- Family Add-On adds one additional adult and up to 10 children.



## Credit monitoring

Monitors your credit reports and credit score from each of the three major bureaus (Experian®, Equifax®, and TransUnion®) alerting you of key changes that could be early indicators of fraud.



## SSN trace monitoring

You will receive a notification if your SSN is used to access credit, make purchases, commit crimes, and if a new name, nickname, or address becomes linked to your SSN.

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# Netflix & Pro Wi-Fi Bundle

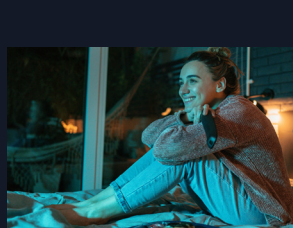
**\$32/mo.**

Upgrade your entertainment, while enhancing your Wi-Fi connection with the Netflix & Pro Wi-Fi Bundle. Enjoy Netflix Premium with our best-selling Whole-Home Wi-Fi service and advanced Wi-Fi Security—all on one convenient bill.



## Pro Wi-Fi

Experience powerful and secure Wi-Fi throughout the home with Whole-Home Wi-Fi and Wi-Fi Security.



## Netflix Premium

Movies, series and games for the whole family. Watch ad-free in Ultra HD 4K on up to 4 devices and download on 6 devices. (Live entertainment contains ads.)



## All-in-one savings

Bundle our top two Wi-Fi services and Netflix Premium in one bill. Save \$95 annually, compared to purchasing separately.

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# YouTube TV

## Save \$10/mo. for one year

It's easier than ever to optimize your live TV streaming. Add YouTube TV for cable-free live TV and get one streamlined bill from Frontier.

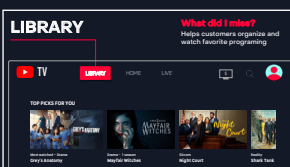
- Try it free. No annual contract or equipment fees. Cancel anytime.
- Share 6 accounts per household with 3 simultaneous streams.
- Free DVR recording with Unlimited Cloud Storage.
- YouTube TV is available on your connected TV, computer or smartphone. No cable box required.

### Full year of savings

Sign up for Frontier Fiber Internet and save \$10/mo with a new YouTube TV subscription.†

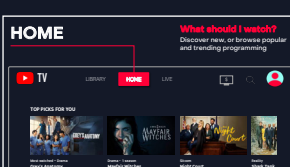
### Watch live TV on 100+ channels

Live sports, breaking news, and must-see shows and movies. Includes popular channels.



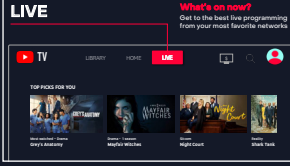
### Library: What did I miss?

The Channel Guide's library lets customers organize and watch their favorite programming. You can see what you have missed and watch when it is convenient for you.



### Home: What should I watch?

The Home section helps customers decide what to watch and allows users to discover and browse popular programming.



### Live: What's on now?

Selecting Live will show you what is on right now. You can get to the best live programming from your favorite networks.

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# Voice

## Stay connected with Frontier Home Phone

Frontier Home Phone services offer clear call quality day and night so you can have better conversations without worrying about dropped calls. And whether you're calling into work meetings from the comfort of your home or you're looking to save minutes on your cell phone plan, adding a home phone can help bring you and your family peace of mind.



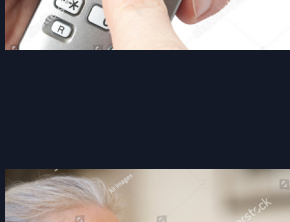
### Clear call quality

With clear call quality day and night, you can enjoy better conversations without worrying about dropped calls.



### Unlimited long-distance

Make the distances feel smaller with unlimited nationwide & long-distance calling.



### Full features

Get the most out of your plan with helpful call management features like caller ID, call waiting and voicemail.

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## Unbreakable Wi-Fi

Unbreakable Wi-Fi: Frontier Fiber Internet subscription with eero router required. Cellular backup internet provided by third party carrier. Coverage, uptime and speeds vary. Restrictions on use apply. Requires battery backup during power outages, sold separately. Unbreakable Wi-Fi is powered by a Ring Alarm Pro device with Ring home security functionality disabled. Visit [frontier.com/unbreakablewifi](https://frontier.com/unbreakablewifi) for additional product details.

Whole-Home Wi-Fi: For new residential internet customers, includes one and up to two Wi-Fi devices (and one for 5 Gig). Quantity and model determined based on router provided with internet service and coverage needs at time of order or installation. For current residential internet customers, includes two (one for 5 Gig) Wi-Fi devices. Model based on existing router and internet service type. Coverage range and performance vary based on model, use and building conditions. Additional devices available for lease. Equipment non-return and restocking fees apply. For more details visit [www.frontier.com/whwf](https://frontier.com/whwf).

Netflix & Pro Wi-Fi Bundle: Restrictions and Frontier and Netflix terms apply. Pricing subject to change. Cancel anytime. Customer responsible for linking existing Netflix subscription. See additional details at [frontier.com/NetflixTerms](https://frontier.com/NetflixTerms). Price includes Wi-Fi Security, and two Wi-Fi devices (one for 5 Gig). Model based on existing router and internet service type. Coverage range and performance vary based on model, use and building conditions. Additional devices available for lease. Equipment non-return and restocking fees apply. For more details on Whole-Home Wi-Fi visit [www.frontier.com/whwf](https://www.frontier.com/whwf).

YouTube TV: New YouTube TV users new to Frontier internet. Cancel anytime. Promotional offer available only for Base Plan. The price reflects \$10/mo. off YTTV standard retail price for 12 months, which is subject to change. Terms apply. See details at [frontier.com/shop/tv](https://frontier.com/shop/tv)

Voice: Your Frontier Digital Voice service, including 911 service, requires electrical or battery backup power to function. During a power outage, you may not be able to make calls, including to 911, without backup power for the Residential Gateway (RG) and/or the Optical Network Terminal (ONT), or an alternate means of calling. Optional battery backup can be purchased separately at [frontier.com/batterybackup](https://frontier.com/batterybackup). Includes direct dialed local and long distance calls to the US, Canada, and Mexico. Other call types excluded. Restrictions apply.

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